

Orchestra – Ticket kiosk Q-Select 21

User case

Q-Select 21 is a modern and compact floor standing ticket kiosk fully compatible with the Orchestra and Quickflow software.

As entry point for a customer journey the kiosk provides full functionality, depending on how the kiosk is equipped (QR-code reader, NFC-reader, integrated camera, ...).

The built-in computer is designed to be powerful enough for running all Orchestra or Quickflow software modules needed, including qAgent for Orchestra Distributed Operations.

Many Orchestra clients prefer to have printer equipment for standard ticket rolls, therefore Q-Select 21 has a standard 80mm ticket printer integrated.

Since different clients may prefer different designs, Q-Select 21 has the option to position the touch screen in horizontal as well as vertical position.

Functionality – specification

The basic version of Q-select 21 has a 21” touch screen, a 80 mm ticket printer and an integrated Linux OS computer. Readers for QR-code and/or NFC-card as well as camera are optional.

- 21” vertical touch screen
- Vertical or horizontal screen position
- 80 mm ticket printer (Masung)
- Built-in computer
 - Processor i5-7400 (four cores, four threads)
 - 6 MB CacheRAM, 8 GB RAM, 500 GB HDD
 - RJ45 & WiFi Ethernet interfaces
 - Linux OS
 - Software package for compatibility with Orchestra
- QR-code reader (optional)
- NFC-card reader (optional)
- Camera (optional)
- Overall height 152 cm
- Net weight 34 Kg

The software package included (Linux OS, remote access software plus Orchestra compatibility modules) is free of charge, but licensed for each individual kiosk.

As standard, Q-Select 21 is available in black or white color. For batches of five (5) kiosks or more the color can be customized.

Q-Select 21 complies with European Union requirements and is CE marked.

